

# Yealink T33G

## Warm transferring calls

A warm transfer involves speaking with the person to whom you are transferring the call.

- 1 While on a call, press the **Trans** softkey.
- 2 **Dial** a number or select from **Directory** and press **Call**.
- 3 After speaking with the receiving party, press the **Trans** softkey again to complete the transfer.

## Blind transferring calls

A blind transfer involves transferring the call to another number without speaking to the receiving party, regardless of whether or not they answer.

- 1 While on a call, press the **Trans** softkey.
- 2 **Dial** a number or select from **Directory** and press **Call**.
- 3 Press the **B Trans** softkey to complete the transfer.

## Initiating a conference call

- 1 While on a call, press the **Conf** softkey.
- 2 **Dial** a number or select from **Directory** and press **Call**.
- 3 Once the recipient answers, press the **Conf** softkey again to merge the calls together.



## Accessing call history

- 1 Select the **History** softkey.
- 2 Use the right and left **arrow keys** to see **Missed, Received, Placed, or Forwarded** calls.
- 3 Use the down and up **arrow keys** to scroll through each list.

## Checking voicemail

- 1 Dial **\*86**.
- 2 Enter your voicemail PIN.
- 3 Press **1** to listen to new or saved voicemails.