

VTech VSP600 Quick Reference Guide

Warm Transferring Calls

A warm transfer involves speaking to the person you are transferring the call to before the transfer is made.

1. While on a call, press the **TRANSFER** button.
2. Dial the party you are transferring to.
3. After speaking with the receiving party, press the **TRANSFER** button again to complete the transfer.

Blind Transferring Calls

A blind transfer involves transferring the call to another number without speaking to the receiving party, regardless of whether or not they answer.

1. While on a call, press the **Blind** softkey.
2. Dial the extension or the phone number of the party you are transferring the call to.
3. When the receiver answers, the call will immediately transfer to them.

Initiating a Conference Call

1. While on a call, press the **CONF.** button.
2. Call the party you want to add to the conference call.
3. After they answer, press the **CONF.** button to merge the calls.

Accessing Call History

To access Call History, select **Call History** from the main menu. It will open a menu that allows you to look at all calls, or to specify by received, missed, or placed calls.

Checking Voicemail

You must not have a call on the line when attempting to check your voicemail.

1. Using the handset, select the line you want to check voicemail for.
2. Dial ***86**.
3. Enter your voicemail passcode.
4. Select the option to listen to new or saved voicemails.

Checking Voicemail from a Cell Phone

1. Call into your phone number, or dial your Auto Attendant and type in your extension.
2. Let the phone go to voicemail.
3. Interrupt your voicemail greeting by pressing *****.
4. Enter your voicemail passcode.
5. Select the option to listen to new or saved voicemails.

