

Please Note: Some old firmware versions on the Cisco IP phones do not support SIP, they only support Cisco Call Manager. Please make sure you are running a version that supports SIP - open the IP of the phone in a web browser and compare to info here -

http://www.cisco.com/en/US/products/hw/phones/ps379/prod_release_notes_list.html

Setup Sequence

Unlock your configuration by clicking on Settings

- Unlock Config.
- It will ask you for the phone password. If you don't have it, you can do a factory reset on the phone and use the default password of 'cisco'
- Go to the 'Sip Configuration' setting of phone and click on Line 1 Settings.
- Once you get to that screen you will need to fill out the following information:

Line 1 Settings

Name: This will be the name used for caller ID for internal VoIP to VoIP calls.

Shortname: This usually the same name as above.

Authentication Name: This will be the Username or Name we give you when you created your employee, it usually is around 10 digits and all numbers.

Authentication Password: This is the Password given to you when you created the employee, it is usually around 10 digits and all numbers.

Proxy Address: 208.73.144.90

Proxy Port: 5060

Once you have finished that, go ahead and click Save. There's one last thing you need to do under SIP configuration, if you scroll all the way down, past all the line configuration.

Register with Proxy: Yes

Register Expires: 60

That's it -- go ahead save and reboot.

Reset the 7940 and 7960 IP Phones to the Factory Default

In order to perform a factory reset of a phone if the password is set, complete these steps:

1. Unplug the power cable from the phone, and then plug in the cable again. the phone begins its power up cycle.

2. Immediately press and hold # while the Headset, Mute, and Speaker buttons flash in sequence.

Release # after the Speaker button is no longer lit.

The Headset, Mute, and Speaker buttons flash in sequence in order to indicate that the phone waits for you to enter the keysequence for the reset.

3. Press 123456789*0# within 60 seconds after the Headset, Mute, and Speaker buttons begin to flash.

If you repeat a key within the sequence, for example, if you press 1223456789*0#, the sequence is still accepted and the phone resets.

If you do not complete this key sequence or do not press any keys, after 60 seconds, the Headset, Mute, and Speaker buttons no longer flash, and the phone continues with its normal startup process. The phone does not reset.

If you enter an invalid key sequence, the buttons no longer flash, and the phone continues with its normal startup process.

The phone does not reset.

If you enter this key sequence correctly, the phone displays this prompt:

Keep network cfg? 1 = yes 2 = no

4. In order to maintain the current network configuration settings for the phone when the phone resets, press 1. In order to

reset the network configuration settings when the phone resets, press 2.

If you press another key or do not respond to this prompt within 60 seconds, the phone continues with its normal startup process and does not reset. Otherwise, the phone goes through the factory reset process.