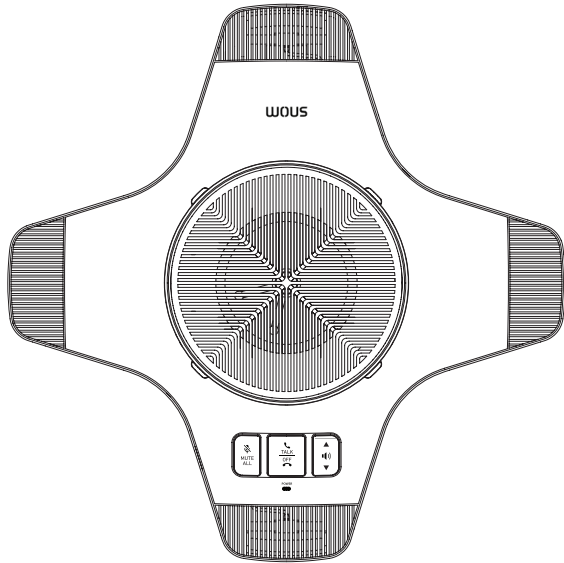


snom



User Manual

C52-SP

DECT Expansion Speakerphone

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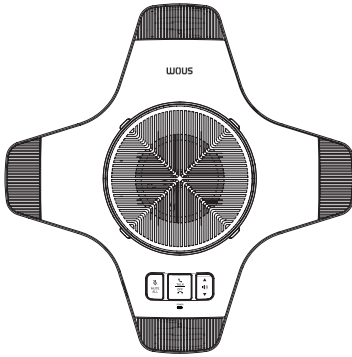
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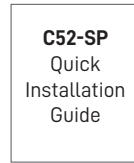
Getting Started

Parts checklist

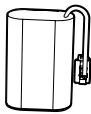
Your C52-SP package contains the items shown below. Save your sales receipt and original packaging in the event warranty service is necessary.



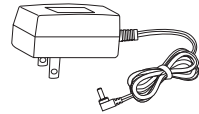
Wireless Speakerphone



Quick installation guide



Battery ×2

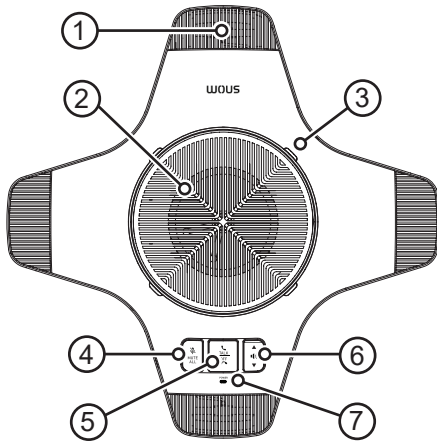


Power adapter

NOTE: To purchase a replacement power adapter, visit our website at snomamericas.com.

Getting Started

Speakerphone layout



- ① Microphone (four)
- ② Speaker
- ③ Multipurpose LEDs (four)



- ④ During a call, press to mute or end mute all microphones in the system.



- ⑤ Press to answer or end a call.



- Press to adjust the ringer volume.
- During a call, press to adjust the listening volume.

- ⑦ Charge LED
 - On when charging
 - Off when charging is complete
 - Flashes when battery is low

Not shown REGISTRATION button on underside.

- Press and hold to enter registration mode (if the speakerphone becomes deregistered).

LED color and behavior

C52-SP Status

GREEN

- | | |
|-------------------------|---------------------------|
| Steady | • Call active, speaker on |
| Flashing | • Incoming call |
| Flashing (with red LED) | • Ready for registration |
| Slow flash | • Paged by base |
| On for 5 secs | • Successfully registered |

RED

- | | |
|---------------------------|------------------------------|
| Flashing (with green LED) | • Ready for registration |
| On for 5 secs | • Registration failed |
| Steady | • Microphone muted |
| Slow flash | • Out of range, deregistered |

ORANGE

- | | |
|---------------|--------------|
| Steady | • Reset mode |
| On for 5 secs | • Power on |
-

Getting Started

Installing the wireless speaker battery



- Risk of explosion! Batteries should not be exposed to excessive heat such as bright sunlight or fire.
- Use only the supplied battery.
- Risque d'explosion! Le bloc-piles ne doit pas être exposé à la chaleur excessive telle que la lumière du soleil ou au feu.
- N'utilisez que la pile incluse.

1. After removing the battery door, plug the battery connector securely into the socket inside the battery compartment.
2. Place the battery into the battery compartment.
3. Attach the battery door until it clicks into place.

Connecting power to the C52-SP

1. Plug one end of the AC adapter into the power jack on the bottom of the unit.
2. Route the cord through the slots.
3. Plug the large end of the AC adapter into a wall outlet not controlled by a switch.

After connecting power, the C52-SP LEDs light orange for five seconds.



- The supplied power adapter is designed for use with only the C52-SP. It is not designed to power other devices. Do not connect the supplied power adapter to any other devices.
- The AC power cord is intended for a vertical or floor mount position. The prongs are not designed to hold the plug in place if it is plugged into a ceiling or cabinet outlet.

Getting Started

Register the wireless speakerphone

You can register the C52-SP DECT Expansion Speakerphone to a C520 SIP Conference phone or a C620 SIP Wireless Conference Phone.

Register the C52-SP to a C620

For auto registration of the C52-SP, no action is required.

If the administrator of the C52-SP unit decides to perform manual registration instead of auto registration to a C620 system:

1. Press and hold the **MUTE ALL** button on the C52-SP unit for five seconds.
2. Press and hold the REGISTRATION button on the bottom of the C52-SP unit for five seconds.





When you release the button, the C52-SP LEDs will flash red and green alternately. This indicates the C52-SP is ready for registration.

3. Press and hold the LINK key on the C620 base unit for four seconds.
Registration shall begin.

Register the C52-SP to a C520

1. Place the C52-SP near the C520 SIP Conference phone.
2. Press and hold the REGISTRATION button on the bottom of the C52-SP unit for five seconds.

When you release the button, the C52-SP LEDs will flash red and green alternately. This indicates the C52-SP is ready for registration.

3. On the C520, press .
4. On the Main Menu, press ▼ to select **3. User Settings**, and then press .
5. On the User Settings menu, press ▼ to select **6. Wireless speaker**, and then press .
6. On the Wireless Speaker menu, with **1. Register** selected, press .

The screen displays "Registering..."

- If registration is successful, the screen displays "Registration succeeded." The base unit plays a confirmation tone. The registered speakerphone LEDs stop flashing red and green. The LEDs turn green briefly, and then turn off.
 - If registration fails, the screen displays "Registration failed."
7. Repeat steps 1 to 6 to register any additional wireless speakerphones.

You can register up to three C52-SP units to a C520.







To cancel registration, press .

Getting Started





Deregister the wireless speakerphone

If you want to replace a C52-SP, you must deregister the speakerphones that are registered to the telephone base. To make deregistration easier, read all of the instructions on this page before you begin.

Deregister the C52-SP from a C620

1. Press .
2. On the Main Menu, press ▼ to select **Status & Settings**, and then press .
3. On the Status & Settings menu, press ▼ to select **User settings**, and then press .
4. On the User Settings menu, press ▼ to select **Registration**, and then press .
5. On the Registration menu, press ▼ to select **Deregistration**, and then press .
6. On the Deregistration menu, press ▼ to select **WIRELESS SPE**, and then press .
7. Enter the PIN, and then press **Next**. Default PIN is 1590.
The screen displays "WIRELESS SPE X is deregistered."
8. To register a new C52-SP, follow the instructions in "Register the wireless speakerphone" on page 6.

Deregister the C52-SP from a C520

1. Press .
2. On the Main Menu, press ▼ to select **3. User Settings**, and then press .
3. On the User Settings menu, press ▼ to select **6. Wireless speaker**, and then press .
4. On the Wireless Speaker menu, press ▼ to select **2. Deregister**, and then press .
- The screen displays "Deregister all wireless speakers?"
5. Press **Yes**.
The screen displays "Deregistering..." and then "Wireless speakers are deregistered."
6. To register a new C52-SP, follow the instructions in "Register the wireless speakerphone" on page 6.

Speakerphone operation

Make a call

NOTE: The C52-SP cannot make calls. Use the C520/C620 for making calls, putting calls on hold, transfer, conference, and so on. You can answer calls, end calls, and mute audio using the C52-SP.

Answer a call



To answer a call, press .

The call becomes active on all C52-SPs and the C520/C620.

End a call



To end a call, press  during a call.

The call ends on all C52-SPs and the C520/C620.

Mute audio during a call

Press **MUTE ALL**. All C52-SPs and the C520/C620 will be muted.

The LEDs on all devices turn red, and you cannot be heard by the other party.

Ringer

When the C520 rings for incoming calls, the C52-SP rings as well. The C52-SP LEDs flash green, and the ringer will sound (if not muted).




To immediately mute the ringer, press .


The ringer becomes active again for the next call.

Volume control

To adjust the ringer volume:

When the C52-SP is not in use, press .

To adjust the listening volume:

During a call, press .

Technical Specifications

| | |
|-------------------------|---|
| Frequency control | Crystal controlled PLL synthesizer |
| Transmit frequency | 1921.536 – 1928.448 MHz |
| Channels | 5 |
| Nominal effective range | Maximum power allowed by FCC and IC. Actual operating range may vary according to environmental conditions at the time of use. |
| Power requirements | Ni-MH Battery Pack; 7.2V; 2100mAh rechargeable battery Base unit adapter: Input: 100–240V AC 50/60Hz, 500mA Output: 12V DC @ 1.0A |

Troubleshooting

If you have difficulty with your product, please try the suggestions below. For customer service, visit our website at snomamericas.com.

My speakerphone does not work at all.

- Make sure the speakerphone charger power adapter is securely plugged into an electrical outlet (see "Connecting power to the C52-SP" on page 5). The POWER light should be on.
- Make sure the speakerphone is registered to the base (see "Register the wireless speakerphone" on page 6).
- Other electronic products such as HAM radios and other DECT phones can cause interference with your cordless phone. Try installing your phone as far away as possible from these types of electronic devices.
- If the speakerphone battery is completely depleted, it may take up to 15 minutes to charge the speakerphone before the speakerphone has enough charge to use for a short time.
- The speakerphone battery may be defective. Contact our customer service for assistance.

I cannot dial out.

- You must use a telephone on the same line to dial out. Once you have dialed the



number, you can press on the speakerphone to take the call.

- If other telephones in your home are having the same problem, the problem is in your wiring or telephone service. Contact your telephone service provider (charges may apply).

Troubleshooting

The red or blue light keeps flashing on the speakerphone.

- Different flashing patterns of the red and/or blue lights indicate different conditions of the speakerphone. See "Speakerphone layout" on page 4.
- Register the speakerphone to the base.


The other party cannot hear my voice during a call.

- Make sure the mute feature is not turned on during a call (see "Mute audio during a call" on page 8).

I cannot hear any ring tone from the cordless speakerphone when there is an incoming call.

- Make sure the speakerphone ringer volume is not set to the lowest level.



- If you have pressed  on the cordless speakerphone when it is ringing, it mutes the ring tone of the speakerphone. The ring tone resumes on the next call.
- The speakerphone may be too far from the telephone base. Move it closer to the telephone base.
- The layout of your home or office may be limiting the operating range. Try moving the telephone base to another location, preferably on a higher location.
- If other telephones in your home are having the same problem, the problem is in the wiring or telephone service. Contact your telephone service provider.

There is interference during a telephone conversation.

My calls fade out when I am using the cordless speakerphone.

- The cordless speakerphone may be out of range. Move it closer to the telephone base.
- The location of your telephone base can affect the performance of your cordless speakerphone. For better reception, install the telephone base in a centralized location within your home or office, away from walls or other obstructions. In many environments, relocating the telephone base to a higher location improves overall performance.
- If other telephones in your home are having the same problem, the problem is in the wiring or telephone service. Contact your telephone service provider.

I cannot register the speakerphone.

- If you have already registered the maximum numbers of handsets and/or speakerphones that the telephone system accommodates, you need to follow the deregistration instructions before registering a speakerphone. See "Deregister the wireless speakerphone" on page 7 and "Register the wireless speakerphone" on page 6.
- Make sure that all registered handsets, registered speakerphones and the telephone base are in idle mode when registering a speakerphone.
- Follow the steps below for the common cure for electronic equipment, then try again to register a speakerphone.

Troubleshooting

I want to use my cordless speakerphone with a different telephone base.

- You need to deregister the speakerphone from the current telephone base (see "Register the wireless speakerphone" on page 6) and then register it to the new telephone base.

Common cure for electronic equipment.

- If the unit is not responding normally, try the following (in the order listed):
 - Disconnect the power to the telephone base.
 - Wait a few minutes before connecting power to the telephone base.
 - Wait for the cordless speakerphone to synchronize with the telephone base. Allow up to one minute for this to take place.

Important safety instructions

When using your C52-SP DECT Expansion Speakerphone, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury to persons, including the following:

1. Read and understand all instructions.
2. Follow all warnings and instructions marked on the product.
3. Unplug this product from the wall outlet before cleaning. Do not use liquid or aerosol cleaners. Use a damp cloth for cleaning.
4. Do not use this product near water such as near a bathtub, wash bowl, kitchen sink, laundry tub or swimming pool, or in a wet basement or shower.
5. Do not place this product on an unstable table, shelf, stand or other unstable surfaces.
6. Slots and openings in the back or bottom of the base unit and wireless mic are provided for ventilation. To protect them from overheating, these openings must not be blocked by placing the product on a soft surface such as a bed, sofa or rug. This product should never be placed near or over a radiator or heat register. This product should not be placed in any area where proper ventilation is not provided.
7. This product should be operated only from the type of power source indicated on the marking label. If you are not sure of the type of power supply in your office, consult your dealer or local power company.
8. Do not allow anything to rest on the power cord. Do not install this product where the cord may be walked on.
9. Never push objects of any kind into this product through the slots in the base unit or wireless mic because they may touch dangerous voltage points or create a short circuit. Never spill liquid of any kind on the product.
10. To reduce the risk of electric shock, do not disassemble this product, but take it to an authorized service facility. Opening or removing parts of the base unit or wireless mic other than specified access doors may expose you to dangerous voltages or other risks. Incorrect reassembling can cause electric shock when the product is subsequently used.
11. Do not overload wall outlets and extension cords.
12. Unplug this product from the wall outlet and refer servicing to an authorized service facility under the following conditions:
 - A. When the power supply cord or plug is damaged or frayed.
 - B. If liquid has been spilled onto the product.
 - C. If the product has been exposed to rain or water.
 - D. If the product does not operate normally by following the operating instructions. Adjust only those controls that are covered by the operation instructions. Improper adjustment of other controls may result in damage and often requires extensive work by an authorized technician to restore the product to normal operation.

Important safety instructions

- E. If the product has been dropped and the base unit and/or wireless mic has been damaged.
 - F. If the product exhibits a distinct change in performance.
13. Avoid using the C52-SP DECT Expansion Speakerphone during an electrical storm. There is a remote risk of electric shock from lightning.
 14. Do not use the C52-SP DECT Expansion Speakerphone to report a gas leak in the vicinity of the leak. Under certain circumstances, a spark may be created when the adapter is plugged into the power outlet, or when the wireless mic is replaced in its cradle. This is a common event associated with the closing of any electrical circuit. The user should not plug the phone into a power outlet, and should not put a charged wireless mic onto the charging cradle, if the phone is located in an environment containing concentrations of flammable or flame-supporting gases, unless there is adequate ventilation. A spark in such an environment could create a fire or explosion. Such environments might include: medical use of oxygen without adequate ventilation; industrial gases (cleaning solvents; gasoline vapors; etc.); a leak of natural gas; etc.
 15. The power cables are intended to be correctly oriented in a vertical or floor mount position. The prongs are not designed to hold the plug in place if it is plugged into a ceiling or cabinet outlet.
 16. For pluggable equipment, the socket-outlet shall be installed near the equipment and shall be easily accessible.
 17. **CAUTION:** Use only the batteries indicated in this manual. There may be a risk of explosion if a wrong type of battery is used. Use only the supplied rechargeable battery or replacement battery pack. Do not dispose of batteries in a fire. They may explode. Dispose of used battery according to the information in The RBRC® seal.
 18. Use only the adapter included with this product. Incorrect adapter polarity or voltage can seriously damage the product.

SAVE THESE INSTRUCTIONS

For C-UL compliance only

Mesures de sécurité importantes

Vous devez toujours observer des mesures de précaution lorsque vous utilisez le Téléphone DECT à haut-parleur mains libres d'extension C52-SP, afin d'éviter les risques d'incendie, d'électrocution et de blessures, incluant ce qui suit :

1. Lisez et comprenez bien toutes les instructions.
2. Observez toutes les instructions et mises en garde inscrites sur l'appareil.
3. Débranchez ce téléphone de la prise murale avant de le nettoyer. N'utilisez pas de nettoyeurs liquides ni en aérosol. N'utilisez qu'un chiffon doux et légèrement humecté.
4. N'utilisez pas ce produit près de l'eau, tel que près d'un bain, d'un lavabo, d'un évier de cuisine, d'un bac de lavage ou d'une piscine, ou dans un sous-sol humide ou sous la douche.
5. Ne déposez pas ce téléphone sur un chariot, support ou table chancelants. L'appareil pourrait tomber et être sérieusement endommagé.
6. Les ouvertures situées à l'arrière ou sous le socle et le microphone sans fil servent à la ventilation. Afin d'empêcher la surchauffe, ces ouvertures ne doivent pas être obstruées en plaçant l'appareil sur un lit, divan, tapis ou autre surface similaires. Ne placez pas cet appareil à proximité d'un élément de chauffage ni d'une plinthe électrique. De plus, ne l'installez pas dans une unité murale ou un cabinet fermé qui ne possède pas d'aération adéquate.
7. Ne faites fonctionner cet appareil qu'avec le type d'alimentation indiqué sur les étiquettes de l'appareil. Si vous ne connaissez pas le voltage de votre maison, consultez votre marchand ou votre fournisseur d'électricité.
8. Ne déposez rien sur le cordon d'alimentation. Installez cet appareil dans un endroit sécuritaire, là où personne ne pourra trébucher sur la ligne d'alimentation ni le cordon téléphonique modulaire.
9. N'enfoncez jamais d'objets dans les fentes du socle ou du microphone sans fil, car ceci risquerait d'entrer en contact avec des points de tension dangereux ou provoquer un court-circuit. N'échappez pas de liquides dans l'appareil.
10. Afin de réduire les risques d'électrocution, ne démontez pas l'appareil, mais apportez-le plutôt à un centre de service qualifié s'il doit être réparé. L'ouverture ou le retrait de pièces du socle ou du microphone sans fil autre que les portes d'accès peuvent vous exposer à des tensions dangereuses et à d'autres risques. Débranchez l'appareil avant de procéder au nettoyage. Utilisez un chiffon humide et doux.
11. Ne surchargez pas les prises de courant et les rallonges.
12. Débranchez cet appareil de la prise de courant et communiquez avec le département de service à la clientèle de Snom dans les cas suivants :
 - A. Lorsque le cordon d'alimentation est endommagé ou écorché.
 - B. Si du liquide a été échappé dans l'appareil.

- C. Si l'appareil a été exposé à une source d'humidité telle que la pluie ou l'eau.
 - D. Si le produit ne fonctionne pas normalement en respectant les instructions de fonctionnement. Réglez uniquement les commandes indiquées dans les instructions de fonctionnement. Les réglages incorrects des autres commandes pourraient provoquer un dommage qui pourrait exiger un travail exhaustif de la part d'un technicien autorisé afin de rétablir le fonctionnement normal de l'appareil.
 - E. Si le produit a été échappé et que le socle et/ou le microphone sans fil a été endommagé.
 - F. Si le produit affiche une nette diminution de sa performance.
13. Évitez d'utiliser le Téléphone DECT à haut-parleur mains libres d'extension C52-SP pendant un orage.
 14. N'utilisez pas le Téléphone DECT à haut-parleur mains libres d'extension C52-SP pour rapporter une fuite de gaz à proximité de la fuite. En certaines circonstances, une flammèche pourrait être provoquée lorsque l'adaptateur est branché dans une prise de courant ou lorsque le microphone auxiliaire est déposé sur son socle. Ceci est un événement commun associé à la fermeture d'un circuit électrique. L'utilisateur ne doit pas brancher le téléphone dans une prise de courant ni insérer un microphone sans fil rechargé dans le socle, si le téléphone se trouve dans un environnement contenant des concentrations de matières inflammables ou autres gaz susceptibles de produire des flammes, sauf en présence d'une aération adéquate. Une flammèche dans un tel endroit pourrait provoquer un incendie ou une explosion. De tels environnements peuvent comprendre: des endroits où l'on utilise de l'oxygène médical sans ventilation adéquate; des gaz industriels (dissolvants de nettoyage, des vapeurs d'essence, etc.); une fuite de gaz naturel, etc.
 15. Ces adaptateurs ont été conçus pour être orientés en position verticale ou montés au sol. Les broches ne sont pas conçues pour maintenir l'adaptateur en place si celui-ci est branché dans une prise au plafond ou sous une table/ armoire.
 16. Pour les PRODUITS À BRANCHER À UNE PRISE DE COURANT, la prise de courant doit être installée près du produit, afin d'assurer une accessibilité sécuritaire à la prise de courant.
 17. MISE EN GARDE : Il peut y avoir un risque d'explosion si vous utilisez le mauvais type de piles. N'utilisez que le bloc-piles rechargeable inclus ou le bloc-piles de rechange. N'incinerez pas les piles. Celles-ci risqueraient d'exploser. Jetez les piles usées selon les renseignements suivant le sceau du RBRC^{MD}.
 18. N'utilisez que les adaptateurs inclus avec ce produit. L'utilisation d'un adaptateur dont la polarité ou la tension serait inadéquate risque d'endommager sérieusement le produit et mettre votre sécurité en péril.

CONSERVEZ CES INSTRUCTIONS

Maintenance

Taking care of your speakerphone

Your wireless speakerphone contains sophisticated electronic parts, so it must be treated with care.

Avoid rough treatment

Save the original packing materials to protect your speakerphone if you ever need to ship it.

Avoid water

Your speakerphone can be damaged if it gets wet. Do not use the speakerphone outdoors in the rain, or handle it with wet hands. Do not install the speakerphone charger near a sink, bathtub or shower.

Electrical storms

Electrical storms can sometimes cause power surges harmful to electronic equipment. For your own safety, take caution when using electrical appliances during storms.

Cleaning your speakerphone

Your speakerphone has a durable plastic casing that should retain its luster for many years. Clean it only with a soft cloth slightly dampened with water or mild soap. Do not use excess water or cleaning solvents of any kind.

About the cordless speakerphone

- **Privacy:** The same features that make a cordless speakerphone convenient create some limitations. Telephone calls are transmitted between the telephone base and the cordless speakerphone by radio waves, so there is a possibility that the cordless telephone conversations could be intercepted by radio receiving equipment within range of the cordless speakerphone. For this reason, you should not think of cordless telephone conversations as being as private as those on corded telephones.
- **Electrical power:** The speakerphone must be connected to a working electrical outlet. The electrical outlet should not be controlled by a wall switch.
- **Potential TV interference:** Some cordless speakerphones operate at frequencies that may cause interference to televisions and VCRs. To minimize or prevent such interference, do not place the telephone base of which the cordless speakerphone is registered near or on top of a TV or VCR. If interference is experienced, moving the cordless speakerphone farther away from the TV or VCR often reduces or eliminates the interference.
- **Nickel-metal hydride rechargeable batteries:** Dispose of these batteries in a safe manner. Do not burn or puncture the battery. Like other batteries of this type, if burned or punctured, they could release caustic material which could cause injury.

The RBRC® seal



The RBRC® Seal means that the manufacturer is voluntarily participating in an industry program to collect and recycle nickel-metal hydride rechargeable batteries when taken out of service within the United States. These batteries may be taken to a participating local retailer of replacement batteries or recycling center. Or you may call 1 (800) 8 BATTERY® for locations accepting spent Ni-MH batteries.

RBRC® and 1 (800) 8 BATTERY® are registered trademarks of the Rechargeable Battery Recycling Corporation.

FCC and IC regulations

FCC Part 15

This equipment has been tested and found to comply with the requirements for a Class B digital device under Part 15 of the Federal Communications Commission (FCC) rules. These requirements are intended to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications to this equipment not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Privacy of communications may not be ensured when using this telephone.

To ensure safety of users, the FCC has established criteria for the amount of radio frequency energy that can be safely absorbed by a user or bystander according to the intended usage of the product. This product has been tested and found to comply with the FCC criteria. The speakerphone may be safely held against the ear of the user. The telephone base shall be installed and used such that parts of the user's body other than the hands are maintained at a distance of approximately 20 cm (8 inches) or more.

Industry Canada

This Class B digital apparatus complies with Canadian requirement: CAN ICES-3 (B)/NMB-3(B). Cet appareil numérique de la classe B est conforme à la norme CAN ICES-3 (B)/NMB-3(B) du Canada.

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s).

Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation.

Privacy of communications may not be ensured when using this telephone.

FCC and IC regulations

Industry Canada (continued)

The term "IC:" before the certification/registration number only signifies that the Industry Canada technical specifications were met.

This product meets the applicable Innovation, Science and Economic Development Canada technical specifications.

VTECH COMMUNICATIONS, INC.

Tigard, Oregon 97223, USA.

Specifications are subject to change without notice.

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